

令和5年度 患者満足度調査【外来】

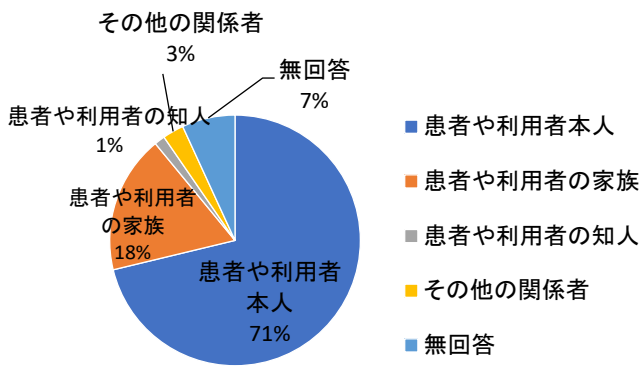
調査期間：令和5年12月4日(月)～12月28日(木)

対象者：回答者数 71人

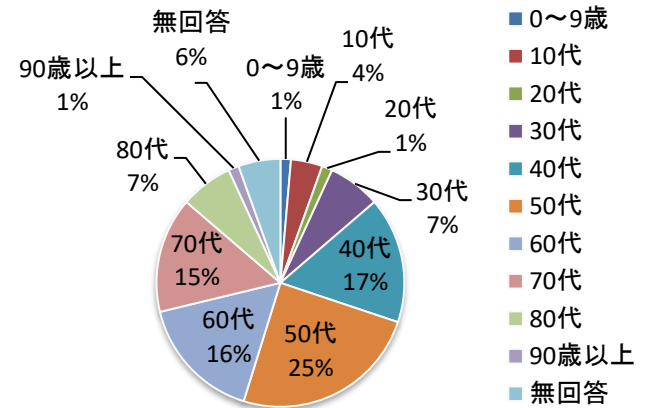
調査方法：QRコード付ポスター掲示、QRコード付アンケート用紙の記入台を設置

問1.患者さまご自身について

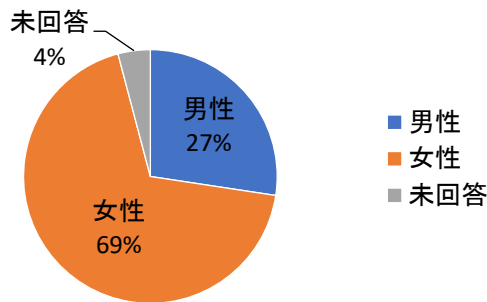
(1)回答者



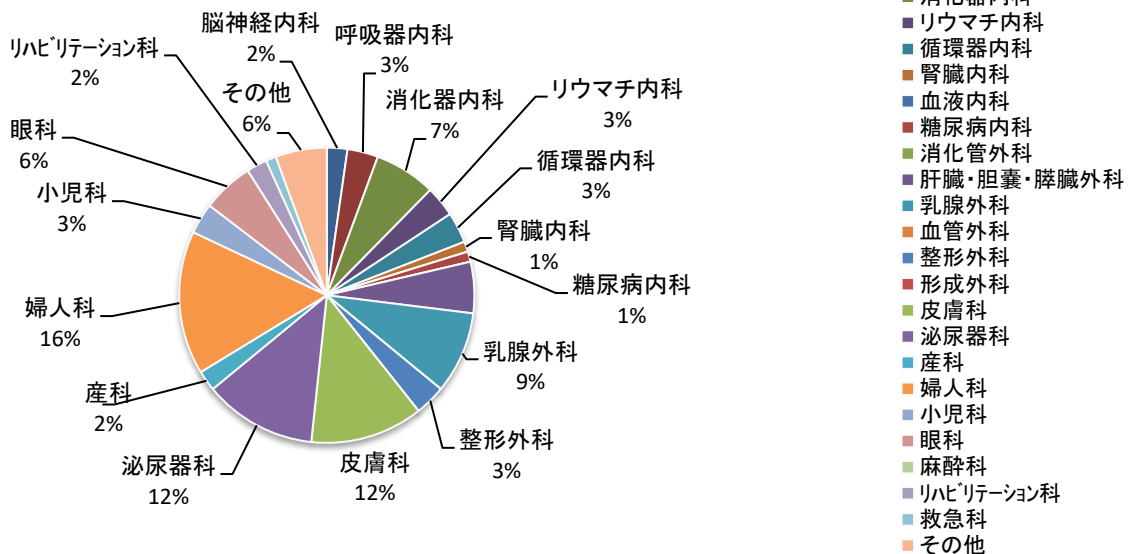
(2)年齢



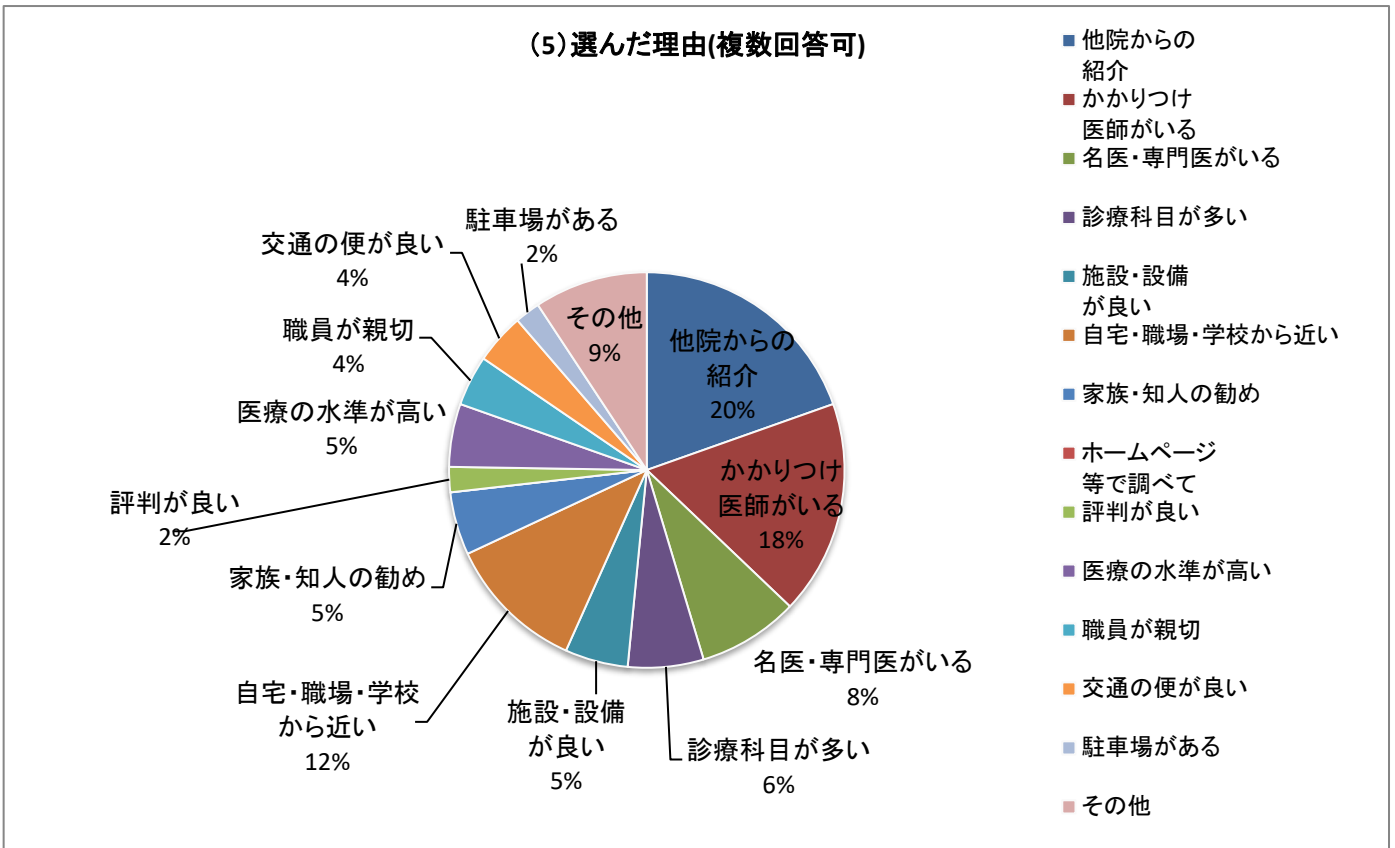
(3)性別



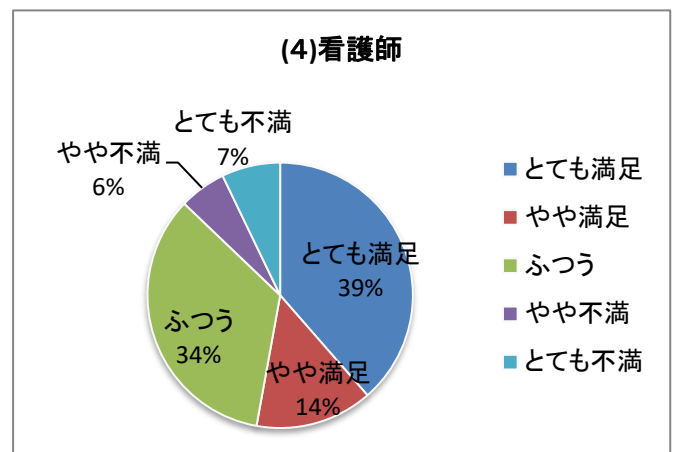
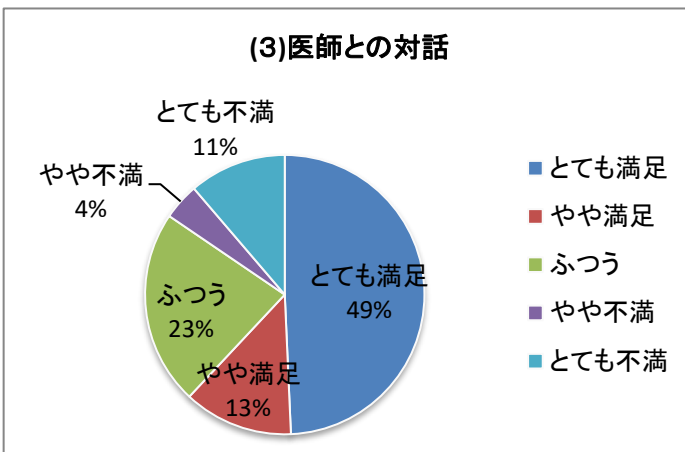
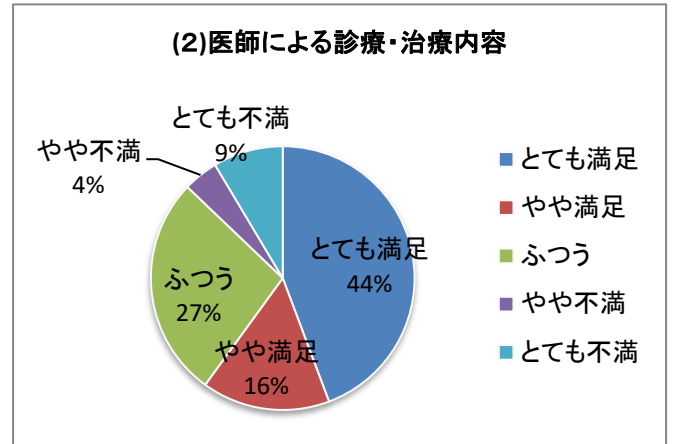
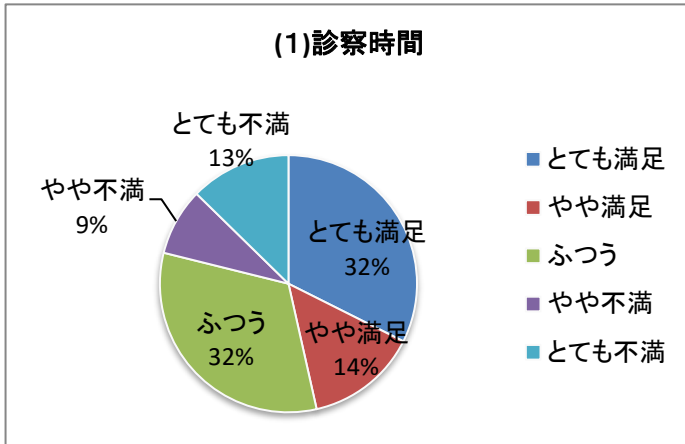
(4)診療科(複数回答可)



問1.患者さまご自身について

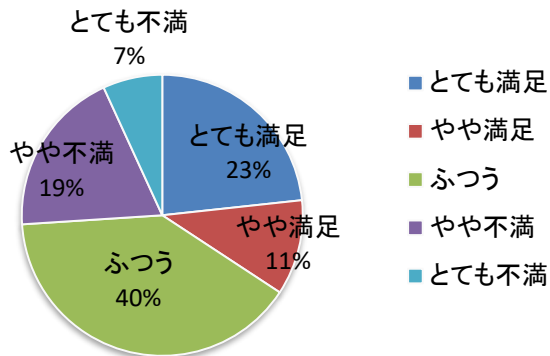


問2.当院の満足度について

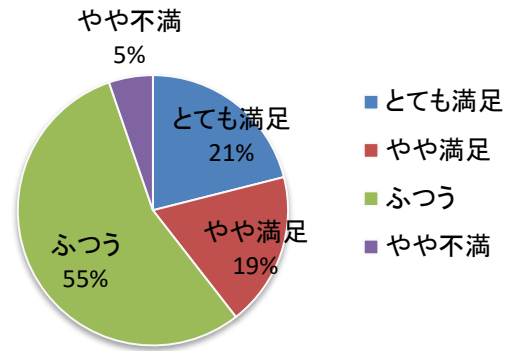


問2.当院の満足度について

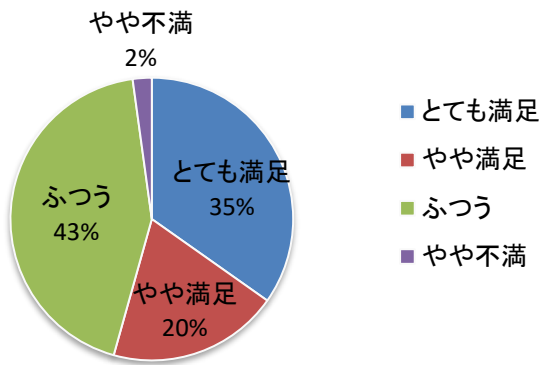
(5)事務職員



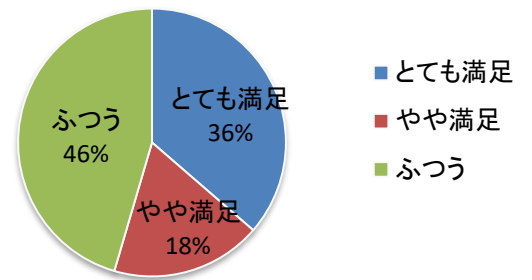
(6)薬剤師



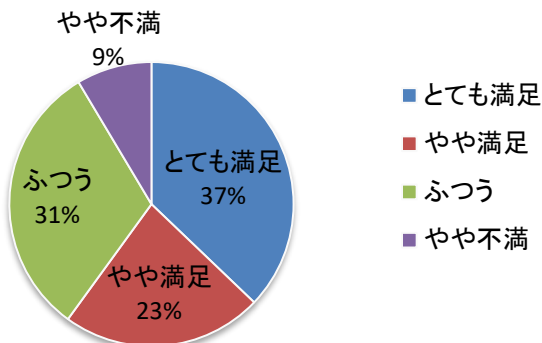
(7)検査職員



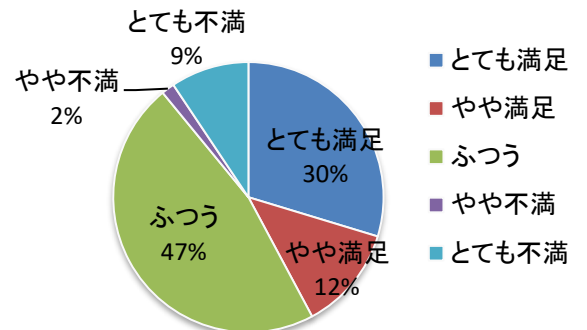
(8)リハビリ職員



(9)その他のスタッフの対応(放射線技師など)

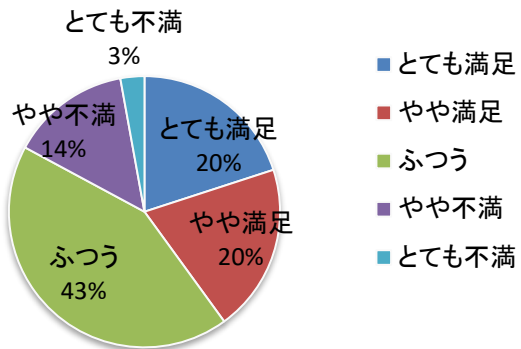


(10)プライバシー保護の対応

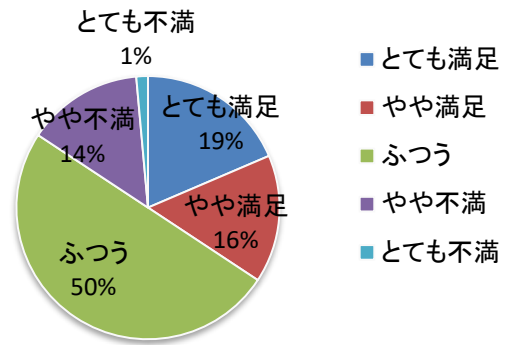


問2.当院の満足度について

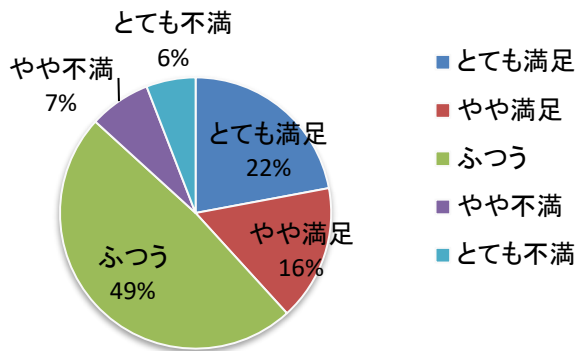
(11)案内や掲示



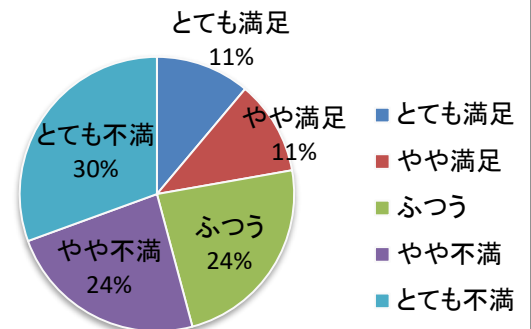
(12)建物や設備



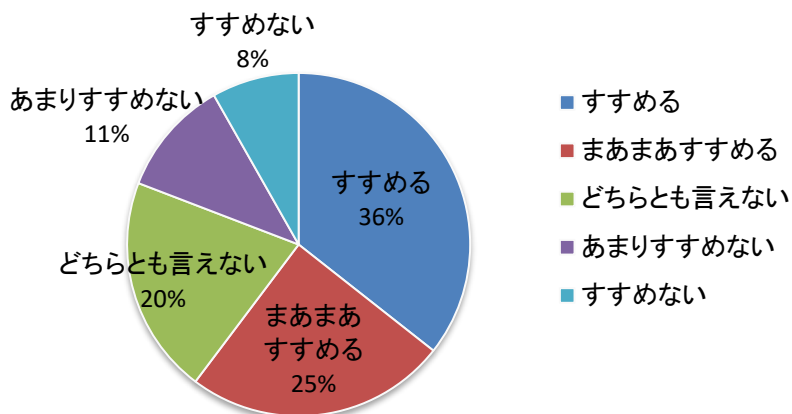
(13)安全面への配慮



(14)診察までの待ち時間



(15)水戸赤十字病院を親しい方にもすすめようと思いますか



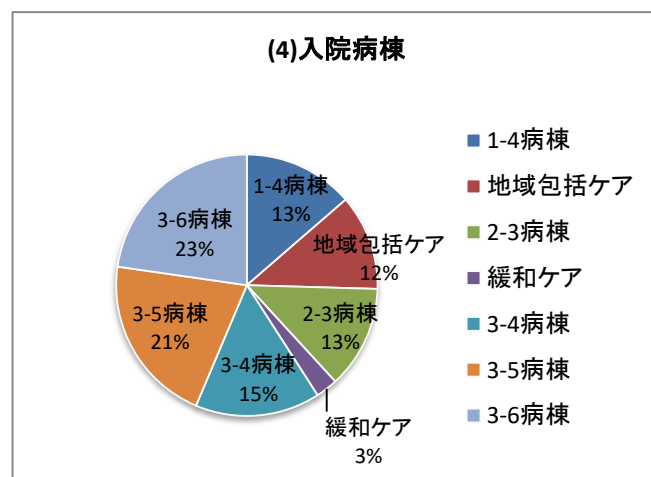
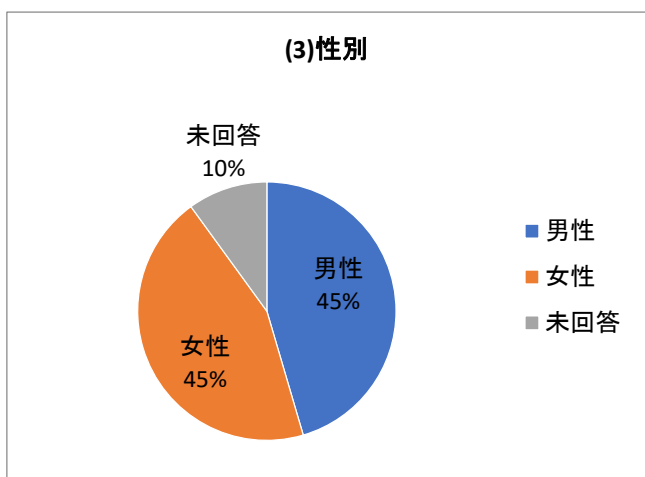
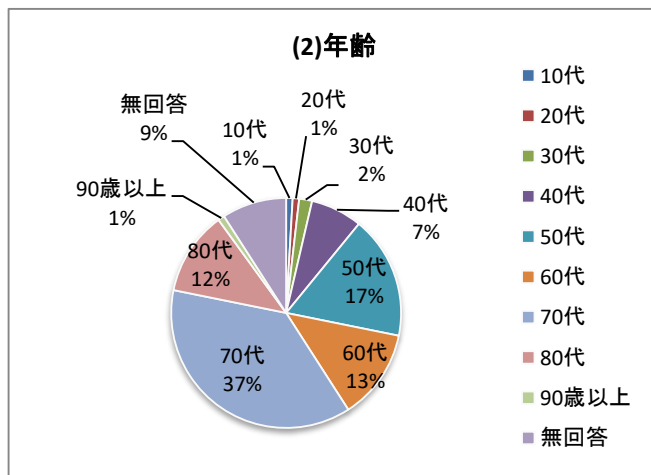
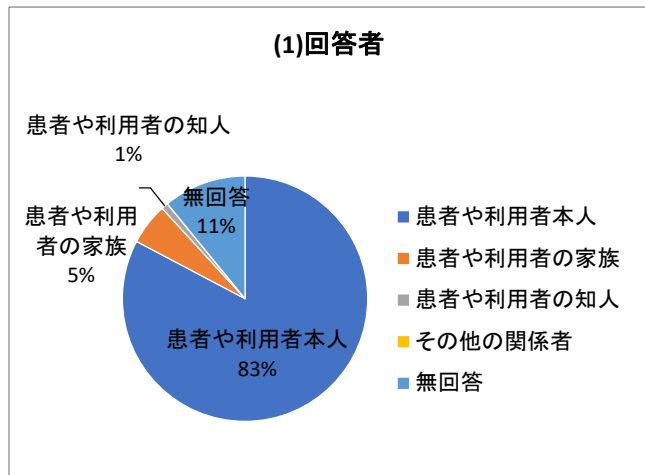
令和5年度 患者満足度調査【入院】

調査期間： 令和5年12月13日(水)

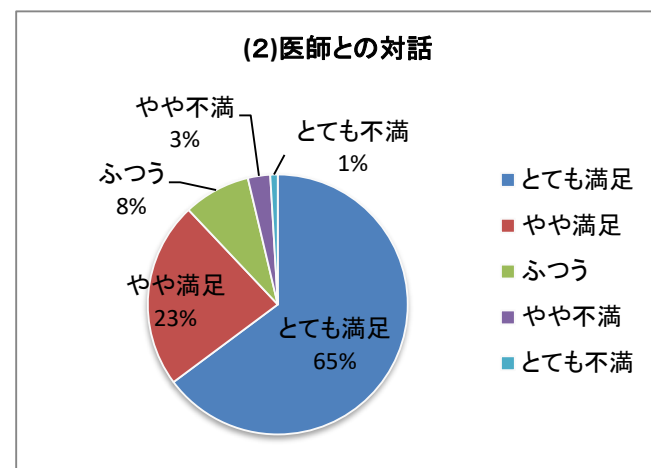
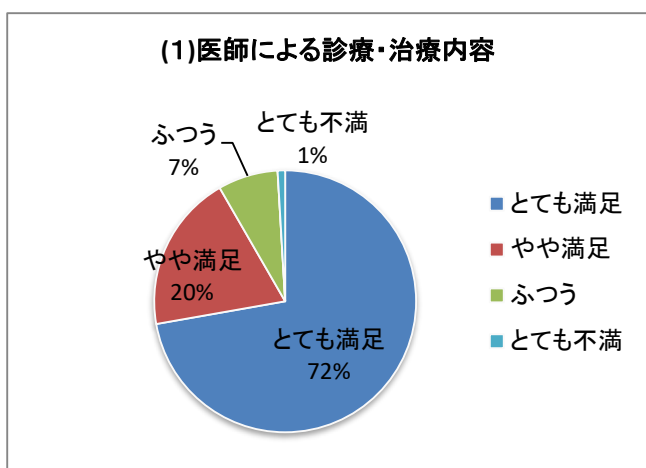
対象者： 調査期間の入院患者(HCU除く) 135人 回答者数 110人 回答率 81.5%

調査方法： 病棟でQRコード付アンケート用紙を配布

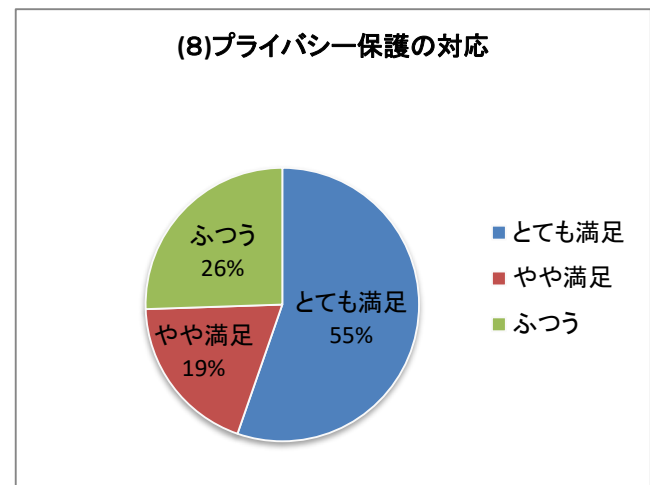
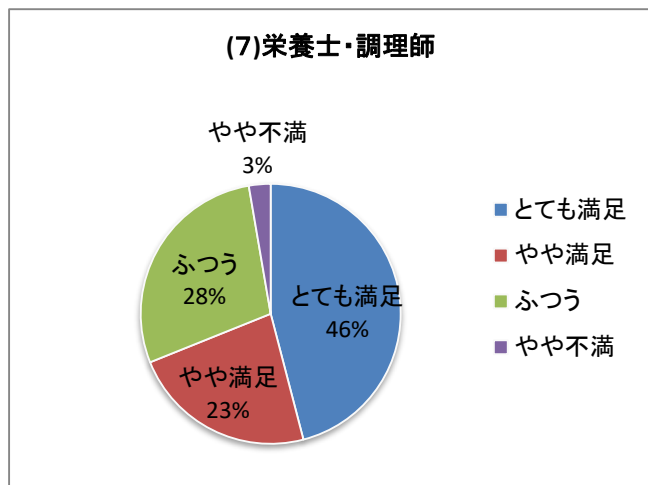
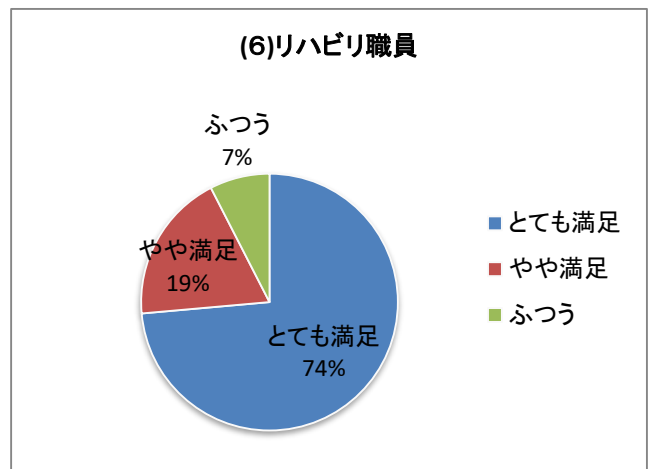
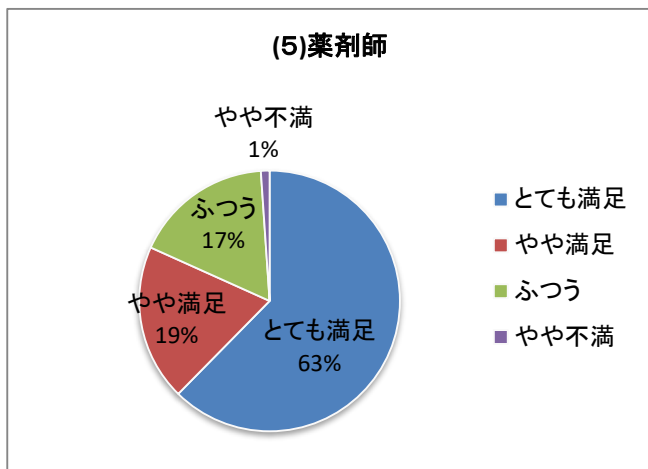
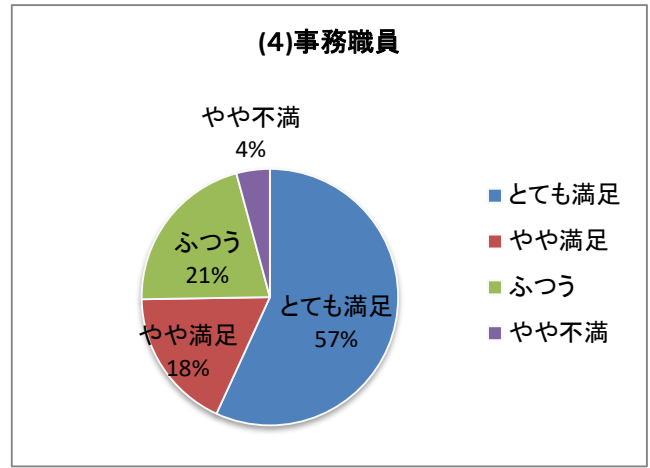
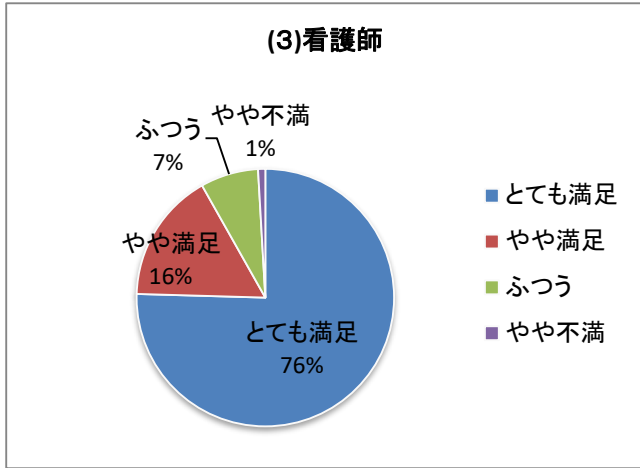
問1.患者さまご自身について



問2.当院の満足度について

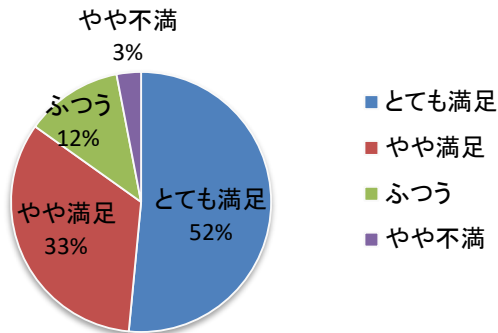


問2.当院の満足度について

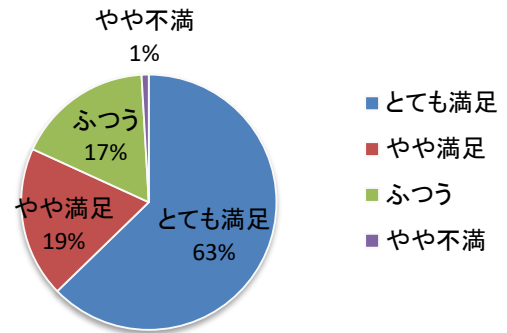


問2.当院の満足度について

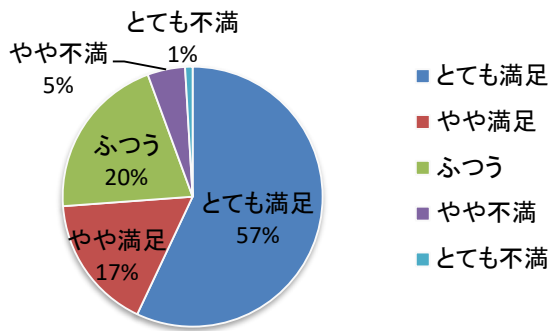
(9)痛みや症状を和らげる対応



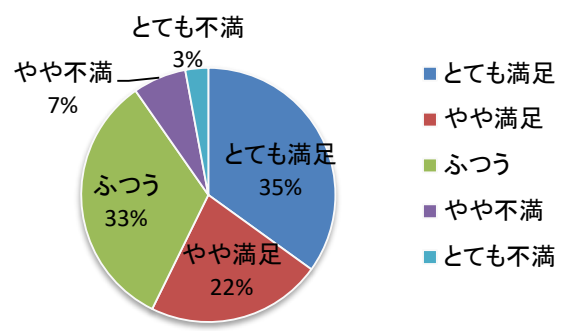
(10)清掃の状況



(11)トイレ



(12)食事の内容



(13)水戸赤十字病院を親しい方にもすすめようと思いますか

